

S Size Products Packaging Guide

To ensure safe and secure delivery of devices, please follow the packaging best practices outlined below:

Inner Packaging:

- 1 The device must be fixed securely and must not move inside the box.



Option A
Each device must be placed in protective foam or a bubble pouch.



Option B
The device should be securely suspended in a pouch within a box.

- 2 The product and accessories must be packed separately to prevent direct contact.



Outer Packaging:

The package must be of appropriate thickness and sturdiness to provide adequate protection for the device during transport.

Option 1.

Packaging can consist of two boxes: an inner device box and an additional outer protective box.



Option 2.

Thicker single box in a protective courier plastic cover (poly mailer) around the box to prevent humidity and environmental damage.



Unacceptable examples:



- Shipment of product in envelopes is not permitted. The only exceptions are items that do not require a box, such as the Apple Pencil.
- Flyers and other documents are not allowed to be added in the box - needs to be approved by refurbished in advance.

Shipping of ≥ 2 products at once:



When shipping two devices, each device must be placed in its own secure box or compartment, and both must be properly fixed inside the outer box to avoid movement.

Tips:



1. Please make sure the box design includes an easy-open tear strip so customers can open it without scissors or a knife.



2. We recommend using boxes with dual adhesive strips – one for outbound shipment and one for returns. This allows customers to easily reseal the package if they need to send it back.

3. Avoid overuse of plastic in the packaging.