

Hello!

Thank you for choosing a refurbished iPhone and contributing to a more sustainable world.

If you see the following warning message on your device, you don't have to worry. This means your phone's old battery or display has been replaced to help you enjoy your refurbished iPhone for as long as possible.

The warning appears because some manufacturers have introduced restrictions that make it harder for refurbishers to extend the life of their devices. This can increase e-waste and help drive new sales for manufacturers. Therefore, unless the replacement part comes directly from the manufacturer, a warning will appear in your device settings.

You may see one of the following messages:

“Unknown Part”

This appears when a high-quality replacement spare part was installed that does not come directly from the manufacturer.

Battery status shown as “used”

This status is sometimes incorrectly shown when a new replacement battery was installed that does not come directly from the manufacturer.

“Finish Repair” message

This may appear when a replacement spare part is not sourced directly from Apple. The repair has been completed properly and there is no issue with your device.

There's no need to worry. All parts are high-quality replacements, professionally installed by our trusted partner. These messages only appear in the settings. If a notification appears on the lock screen, you can safely close it.

