

Tablets & 2-in-1 Convertibles

Condition Guide

Grading Overview

	Premium	A	B	C	Unacceptable
Function	100%	100%	100%	100%	<100% (Any lack of functionality that was not previously stated)
Battery	≥90%	≥80%	≥80%	≥80%	<80%
Visual	Looks like new	Looks like new	Very good	Good	Visibly damaged

	Body	Screen
Premium	No visible signs of wear or use. Free from scratches, scuffs, dents, or any blemishes. The device's appearance is virtually indistinguishable from a brand-new product.	Like new (no signs of usage).
A	No scratches, dents or signs of use that can be seen with the naked eye from 30 cm distance in daylight.	Like new (no signs of usage).
B	The product has minimal signs of usage, which can be visible with a naked eye from 30 cm distance.	The screen can have fine micro-scratches, which cannot be visible when the screen is turned on.
C	The product has visible signs of usage like scratches or small dents.	The screen can have fine micro-scratches, which cannot be visible when the screen is turned on.
Unacceptable	Deep scratches, cracks and dents. Signs of melting/burning. Device is not perfectly cleaned/dirty.	The screen has scratches or pixel issues, which are be visible when the screen is turned on.

Premium Grade Device Condition

Body & Screen:

No visible signs of wear or use. Free from scratches, scuffs, dents, or any blemishes. The device's appearance is virtually indistinguishable from a brand-new product.

Pricing:

Ideally 15-20% more expensive than A grade and at least 15% cheaper than new.

Body



Screen



Keyboard



Edges



*Please zoom in the document to see the pictured condition

A - Grade Device Condition

Body:

No scratches, dents or signs of use that can be seen with the naked eye from 30 cm distance.

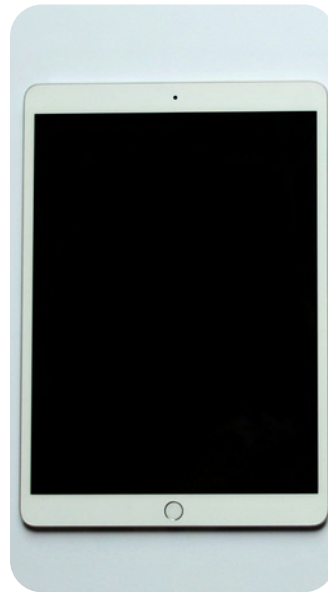
Screen:

Like new (no signs of usage).

Body



Screen



Keyboard



Edges



B - Grade Device Condition

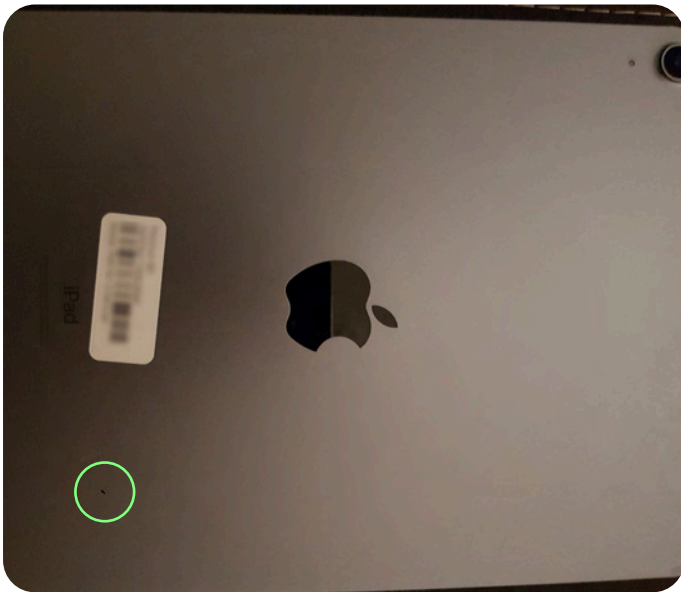
Body:

The product has minimal signs of usage, which can be visible with a naked eye from 30cm distance.

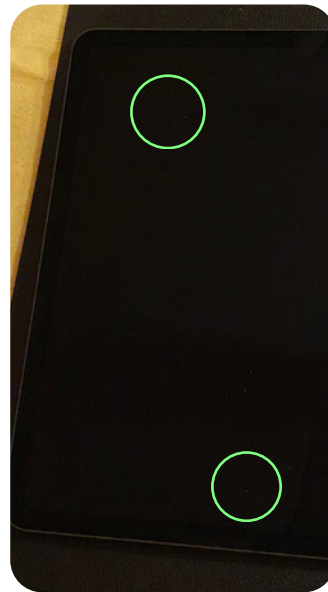
Screen:

The screen can have fine micro-scratches, which cannot be visible when the screen is turned on.

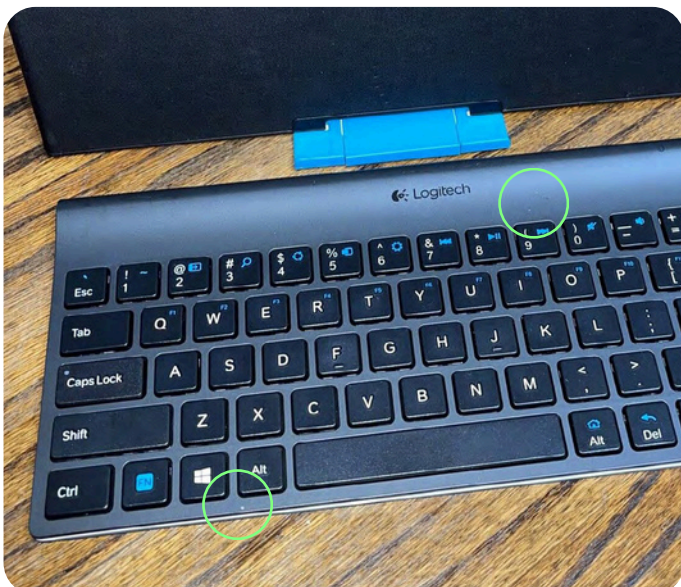
Body



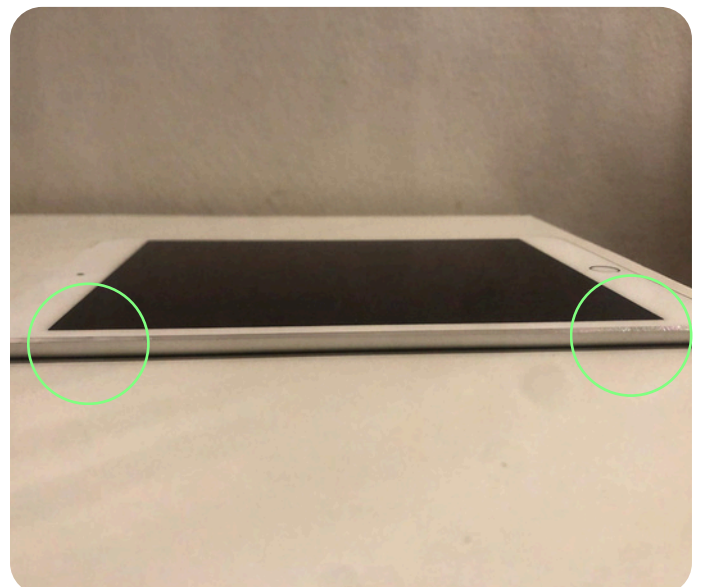
Screen



Keyboard



Edges



C - Grade Device Condition

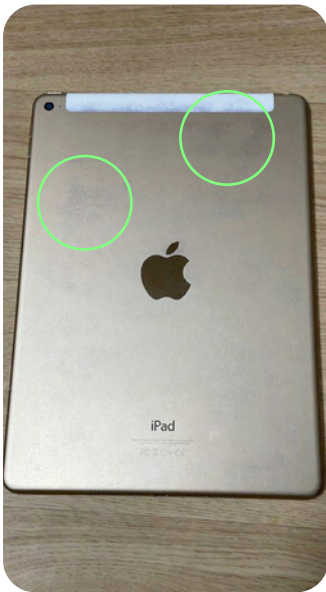
Body:

The product has visible signs of usage like scratches or small dents.

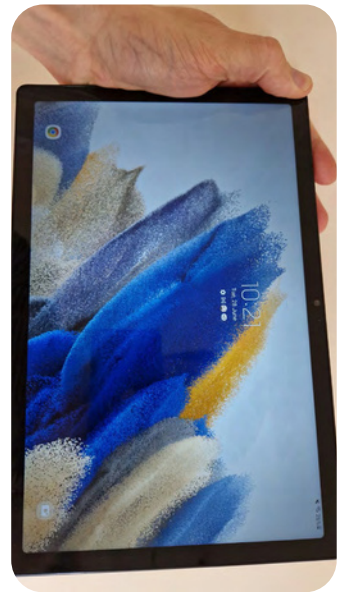
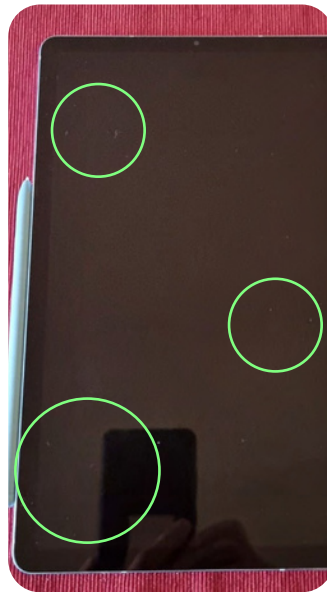
Screen:

The screen can have fine micro-scratches, which cannot be visible when the screen is turned on.

Body



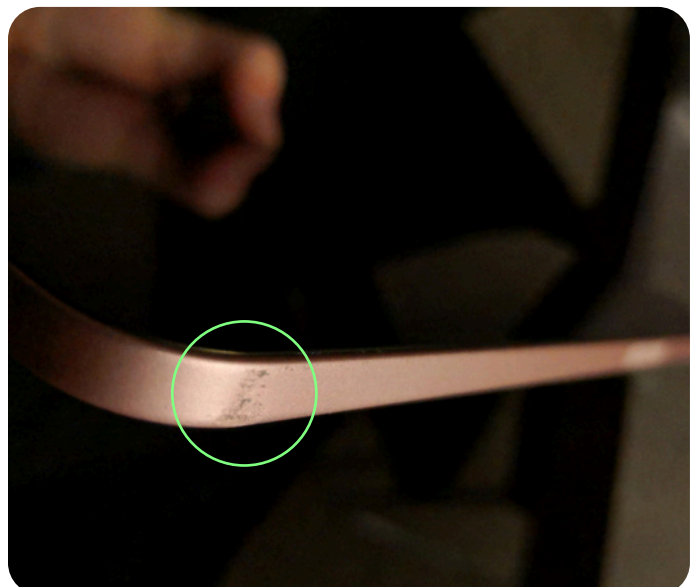
Screen



Keyboard



Edges



Unacceptable Device Condition

Body:

Deep scratches, cracks and dents. Signs of melting/burning. Device is not perfectly cleaned/dirty.

Screen:

Deep scratches, cracks and dents. Signs of melting/burning. Device is not perfectly cleaned/dirty.

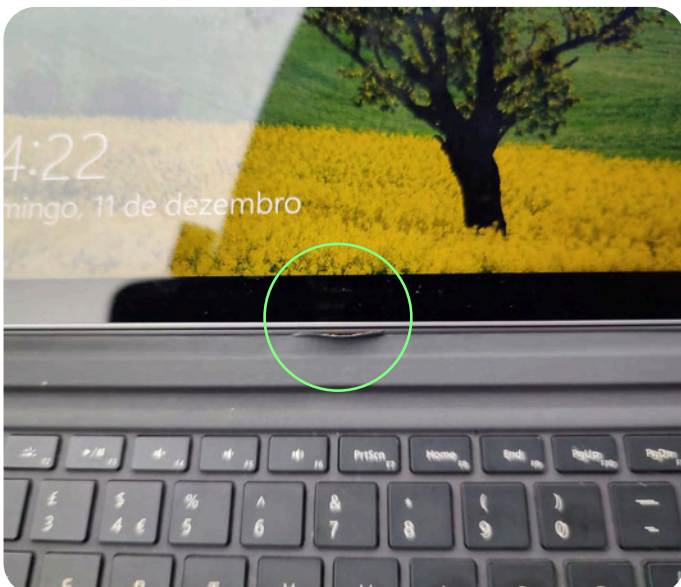
Body



Screen



Keyboard



Edges

